



PRODUCT SECURITY ADVISORY

CARR-PSA-2024-02

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Supply Chain Attack Impacting LenelS2 NetBox

Overview

In June 2024, a supply chain attack was discovered in the third-party service, Polyfill[.]io.

The use of the Polyfill[.]io service is included with some LenelS2 products including NetBox, VRx Series, and NetVR.

The table below lists the versions and remediations for these specific products.

Affected Products and Status

Product	Status
NetBox v6.0	Not Vulnerable
NetBox v5.6.3	Not Vulnerable
NetBox v5.6.2 and earlier	Upgrade to NetBox v6.0 or v5.6.3 <i>NOTE: Some 5.4.2 and earlier systems may require Tech Support if an upgrade file is not available</i>
VRx v5.7.2	Not Vulnerable
VRx v5.7.1, v5.7.0, and UB18 v5.5.2	Upgrade to VRx v5.7.2
VRx UB16 v5.5.2	Requires Tech Support
NetVR UB18/22 v5.7.3	Not Vulnerable
NetVR and all Converged Systems UB16/18	Upgrade to v5.6.3



Remediation

These updates may be found in LenelS2 Support Central. LenelS2 advises customers to apply these updated versions as soon as possible.

About Carrier Global Product Cybersecurity

At Carrier, system and operational security are integral. To ensure outcomes, research and development teams leverage Global Product Cybersecurity – a team of highly experienced and credentialed veterans; diverse and dynamic cybersecurity domain experts who've maintained prominent roles and responsibilities in designing, building, and operating highly secure complex systems.

The Product Security Incident Response Team (PSIRT) focuses on the identification, assessment, and disposition of the risks associated with security vulnerabilities within Carrier products, offerings, solutions, components and/or services. PSIRT is a dedicated team of first responders responsible for delivering advanced support designed to contain and minimize the spread and impact of a product security event, incident, breach, and/or crises.

For more information about Global Product Security and PSIRT, please visit us at: <https://www.corporate.carrier.com/product-security/>

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